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Personal & Corporate Banking Transferring Money

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Formatting Guide MT 101

Request for Transfer

Summary

UBS KeyPort / UBS Multibanking / UBS SWIFT for Corporates FIN & FileAct

The following guide is based on the rules of the SWIFT User Handbook. All UBS exceptions are described in this document.

In general:

Semantical rule

The following rule applies but is not validated by the SWIFT Network:

If both optional fields 50L and 50H are used, the ordering customer (field 50L) and the instructing party (field 50H) must be different. Consequently, if field 50L is present, fields 50L and 50H must refer to a different entity.

UBS exceptions

The following optional fields are not processed by UBS: 21F / 21R / 25 / 25A / 33B / 36 / 51A / 77B

Structured Addresses

UBS strongly recommends to only use Option F with subfields for Tag 50 and 59. As of November 2026, only Option F is supported.



Formatting Guide MT 101

Request for Transfer

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UBS KeyPort Multibanking (Forwarding Bank UBS Switzerland AG)

1.1. Mandatory Sequence A (General Information)

Status	Tag	Field Name	Content/ Options	Comments
М	20	Sender's Reference	16x	Unique Identification
0	21R	Customer Specified Reference	16x	
М	28D	Message Index/Total	5n/5n	
0	50a	Instructing Party	C or L	Not in use
0	50a	Ordering Customer	G	Not in use
			H /34x 4*35x	Identifies the account owner whose account is to be debited with all transactions in sequence B. As of November 2026 or prior per change to pain.001 CBPR+ only option F is supported. Account Name & Address
			/35x 4*(1!n/33x)	Identifies the account owner whose account is to be debited with all transactions in sequence B. As of November 2026 or prior per change to pain.001 CBPR+ only option F is supported. Party Identifier Name & Address In option F, each line of subfield 2 Name & Address when present must start with one of the following numbers. Each number is followed by a slash '/'. 1. Name of the ordering customer 2. Address line 3. County and town 4. Date of birth 5. Place of birth 6. Customer identification number 7. National identity number 8. Additional number
М	52a	Account Servicing Institution	A	For multibanking payments option A with the BIC of the Executing Bank is mandatory.
0	51A	Sending Institution	А	Not in use



Status	Tag	Field Name	Content/ Options	Comments
М	30	Requested Execution Date	6!n	Specifies the date (format: YYMMDD) on which all subsequent transactions should be initiated by the executing bank.
0	25	Authorisation	35x	Not in use

1.2. Mandatory Sequence B (Transaction) – ONLY single MT 101 supported

Status	Tag	Field Name	Content/ Options	Comments
М	21	Transaction Reference	16x	Specifies the unambiguous reference for the individual transaction contained in a particular occurrence of sequence B.
0	21F	F/X Deal Reference	16x	Not in use
O	23E	Instruction Code	4!c[/30x]	Accepted standard SWIFT codes (others will not be forwarded to 3 rd party banks – Executing banks): CHQB = Cheque CMSW = Sweep the account CMTO = Top the account CMZB = Zero balance the account CORT = Corporate Trade EQUI = Equivalent Amount INTC = Intra-Company Payment NETS = Payment that should be settled via a net settlement system, if available OTHR/variable text = Only for bilaterally agreed codes PHON/variable text = Beneficiary to be contacted by telephone REPA = Related Payment RTGS = Payment that should be settled via a real time gross settlement system, if available URGP = Urgent Payment This field may be repeated.
	225		0. 45.1	
М	32B	Currency/Transaction Amount	3!a15d	Specifies the currency and the amount to be transferred, subject to deduction for receiver's / beneficiary bank's charges if field 71A is BEN or SHA.
0	50a	Instructing Party	C or L	See tag 50a in sequence A.
0	50a	Ordering Customer	G, H or F	See tag 50a in sequence A.
М	52a	Account Servicing Institution	A or C	See tag 52a in sequence A.
0	56a	Intermediary	A, C or D	Specifies the financial institution between the receiver and the account with institution, through which the transaction must pass.
0	57A	Account with Institution	A, C or D	Specifies the financial institution, when other than the receiver, which services the account for the beneficiary customer.



Status	Tag	Field Name	Content/ Options	Comments
М	59a	Beneficiary	No letter	Identifies the beneficiary.
			[/34x] 4*35x	As of November 2026 or prior per change to pain.001 CBPR+ only option F is supported.
				Account Name & Address
			F [/34x]	Identifies the beneficiary.
			4*(1!n/33x)	As of November 2026 or prior per change to pain.001 CBPR+ only option F is supported.
				Account
				Number/Name and Address
				For example please see chapter 4.2
0	70	Remittance Information	4*35x	Specifies details of the individual transaction which are to be transmitted to the beneficiary customer.
0	77B	Regulatory Reporting	3*35x	Not in use
0	33B	Currency/Original Ordered Amount	3!a15d	Not in use
M	71A	Details of Charges	3!a OUR SHA BEN	This field specifies which party will bear the applicable charges for the subsequent transfer of funds. :71A:OUR All transaction charges are to be borne by the ordering customer. :71A:SHA All transaction charges other than the charges of the financial institution servicing the ordering customer account are borne by the beneficiary customer. :71A:BEN All transaction charges are to be borne by the beneficiary customer.
0	25A	Charges Account	/34x	Not in use
0	36	Exchange Rate	12d	Not in use



UBS KeyPort / UBS SWIFT for Corporates FileAct (Executing Bank UBS Switzerland AG)

2.1. Mandatory Sequence A (General Information)

Status	Tag	Field Name	Content/ Options	Comments
М	20	Sender's Reference	16x	Unique Identification
0	21R	Customer Specified Reference	16x	
М	28D	Message Index/Total	5n/5n	
0	50a	Instructing Party	C or L	Not in use
0	50a	Ordering Customer	G	Not in use
			Н	Identifies the account owner whose account is to be debited with all transactions in sequence B.
			/34x 4*35x	As of November 2026 option F is strongly recommended. Account Name & Address
			F	Identifies the account owner whose account is to be debited with all transactions in sequence B.
			/35x 4*(1!n/33x)	As of November 2026 option F is strongly recommended. Party Identifier Name & Address In option F, each line of subfield 2 Name & Address when
				present must start with one of the following numbers. Each number is followed by a slash '/'. 1. Name of the ordering customer 2. Address line 3. County and town 4. Date of birth 5. Place of birth 6. Customer identification number 7. National identity number 8. Additional number



Status	Tag	Field Name	Content/ Options	Comments
O (M for SEPA)	52a	Account Servicing Institution	A or C	Specifies the account servicing institution, when other than the receiver, which services the account of the account owner is to be debited. Format: :52A:UBSWCHZH80A :52C://SW00230 Mandatory for SEPA processing in UBS Switzerland AG. Irrelevant of the account holding UBS branch, for SEPA processing, field 52a always has to be filled with UBSWCHZH80A
0	51A	Sending Institution	А	Not in use
М	30	Requested Execution Date	6!n	Specifies the date on which all subsequent transactions should be initiated by the executing bank.
0	25	Authorisation	35x	Not in use



2.2. Mandatory Sequence B (Transaction) – ONLY single MT 101 supported

Status	Tag	Field Name	Content/ Options	Comments
М	21	Transaction Reference	16x	Specifies the unambiguous reference for the individual transaction contained in a particular occurrence of sequence B.
0	21F	F/X Deal Reference	16x	Not in use
O	23E	Instruction Code	4!c[/30x]	Accepted standard SWIFT codes (others will not be forwarded to 3 rd party banks): → CORT = Corporate Trade → EQUI = Equivalent Amount. If used, field 32B has to be filled with the desired currency and amount 0,00 and field 33B must contain the equivalent currency and amount → INTC = Intra-Company Payment. This code will be forwarded to Intermediary/Account With Institution → OTHR/variable text = Only for bilaterally agreed codes → URGP = Urgent Payment This field may be repeated.
М	32B	Currency/Transaction Amount	3!a15d	Specifies the currency and the amount to be transferred, subject to deduction for receiver's / beneficiary bank's charges if field 71A is BEN or SHA.
0	50a	Instructing Party	C or L	See tag 50a in sequence A.
0	50a	Ordering Customer	G or H	See tag 50a in sequence A.
O (M for SEPA)	52a	Account Servicing Institution	A or C	See tag 52a in sequence A.
0	56a	Intermediary	A, C or D	Specifies the financial institution between the receiver and the account with institution, through which the transaction must pass.
0	57A	Account with Institution	A, C or D	Specifies the financial institution, when other than the receiver, which services the account for the beneficiary customer.
М	59a	Beneficiary	No letter	Identifies the beneficiary.
			[/34x] 4*35x	As of November 2026 or prior per change to pain.001 CBPR+ only option F is supported Account Name & Address
			F [/34x]	Identifies the beneficiary.
			4*(1!n/33x)	As of November 2026 or prior per change to pain.001 CBPR+ only option F is supported
				Account Number/Name and Address
				For example please see chapter 4.2



Status	Tag	Field Name	Content/ Options	Comments
0	70	Remittance Information	4*35x	Specifies details of the individual transaction which are to be transmitted to the beneficiary customer.
0	77B	Regulatory Reporting	3*35x	Not in use
0	33B	Currency/Original Ordered Amount	3!a15d	Only in use for EQUII payment. See field 23E for code EQUI
M	71A	Details of Charges	3!a OUR SHA BEN	This field specifies which party will bear the applicable charges for the subsequent transfer of funds. :71A:OUR All transaction charges are to be borne by the ordering customer. :71A:SHA All transaction charges other than the charges of the financial institution servicing the ordering customer account are borne by the beneficiary customer. :71A:BEN All transaction charges are to be borne by the beneficiary customer.
0	25A	Charges Account	/34x	Not in use
0	36	Exchange Rate	12d	Not in use



3. Third Party Multibanking and UBS SWIFT for Corporates FIN (Executing Bank UBS Switzerland AG, UBS AG Hong Kong Branch, UBS AG Singapore Branch)

3.1. Mandatory Sequence A (General Information)

Status	Tag	Field Name	Content/ Options	Comments
М	20	Sender's Reference	16x	Unique Identification
Ο	21R	Customer Specified Reference	16x	Specifies the reference to the entire message assigned: by the instructing party, when present; by the ordering customer, when the instructing party is not present This optional field will not be processed by UBS
М	28D	Message Index/Total	5n/5n	
0	50a	Instructing Party	С	Ignored if present
			L 35x	Specifies the customer which is authorized by the Account Owner/Account Servicing Institution to order: • all transactions of the message, when used in sequence
				 A, the transaction in the particular occurrence of sequence B, when used in sequence B. This field must only be used when the instructing customer is not the account owner.



(M for	50a	Ordering Customer	н	Identifies the account owner whose account is to be debited with all transactions in sequence B.
SEPA)			/34x 4*35x	As of November 2026 option F is strongly recommended. Account Name & Address For UBS Switzerland AG it is recommended to use an IBAN account number. For SEPA it is mandatory to use an IBAN. Example: :50H:/CHXX00230230nnnnnn01X DEBTOR AND CO. STREET 3, CITY Please note, that due to the merger between the former UBS and SBC, there are two kinds of proprietary account number formats we accept. Please use these proprietary account numbers only if you are not able to use an IBAN. For UBS AG Hong Kong and Singapore Branch it is recommended to use the 21 digit account number (Format 1) Format 1 (Ex-UBS): Branch-number (BC-number), numerical, must be identical to the branch to which the message is addressed to Agency code, numerical, must always be 00 Account source, numerical, right-justified filled with preceding zero's Account suffix alphanumerical Account sequence number, numeric, normally 0000 Test characters, alphabetical Example: :50H:/02300000nnnnnn010000X DEBTOR AND CO. STREET 3, CITY Format 2 (Ex-SBC): Branch-number (BC-number), numerical, must be identical to the branch to which the message is addressed to Agency code, numerical, must always be 00 Account suffix, numerical, right-justified Account sequence number, numeric, normally 0000 Space (=blank) Example: :50H:/023000P0nnnnnnn_0000_ DEBTOR AND CO. STREET 3, CITY



Status	Tag	Field Name	Content/ Options	Comments
			/35x 4*(1!n/33x)	Identifies the account owner whose account is to be debited with all transactions in sequence B. **As of November 2026 option F is strongly recommended.** Party Identifier Number/Name and Address In option F, each line of subfield 2 Name & Address when present must start with one of the following numbers. Each number is followed by a slash '/'. 1. Name of the ordering customer 2. Address line 3. County and town 4. Date of birth 5. Place of birth 6. Customer identification number 7. National identity number 8. Additional number **For example please see chapter 4.2*
			G	Ignored if present
O (M for SEPA)	52a	Account Servicing Institution	A or C	Specifies the account servicing institution, when other than the receiver, which services the account of the account owner is to be debited. Format: :52A:UBSWCHZH80A :52C://SW00230 Mandatory for SEPA processing in UBS Switzerland AG. Irrelevant of the account holding UBS branch, for SEPA processing, field 52a always has to be filled with UBSWCHZH80A.
0	51A	Sending Institution	Α	Sending institution; valid only for IFT-Payments This optional field will not be processed by UBS
М	30	Requested Execution Date	6!n	Specifies the date on which all subsequent transactions should be initiated by the executing bank.
0	25	Authorization	35x	Specifies additional security provisions (e.g. a digital signature) between the ordering customer/instructing party and the account servicing institution. This optional field will not be processed by UBS



3.2. Mandatory Repetitive Sequence B (Transaction)

Status	Tag	Field Name	Content/ Options	Comments
М	21	Transaction Reference	16x	Specifies the unambiguous reference for the individual transaction contained in a particular occurrence of sequence B.
0	21F	F/X Deal Reference	16x	Specifies the foreign exchange contract reference between the ordering customer and the account servicing financial institution.
				This optional field will not be processed by UBS
O	23E	Instruction Code	4!c[/30x]	For SEPA processing no instruction is allowed in field 23E. Accepted standard SWIFT codes in UBS (others will be ignored): → INTC = Intra-Company Payment. This code will be forwarded to Intermediary/Account With Institution → EQUI = Equivalent Amount. If used, field 32B has to be filled with the desired currency and amount 0 and field 33B must contain the equivalent currency and amount → OTHR/SEPA Furthermore for UBS AG Hong Kong and Singapore Branch the following codes are accepted: → NETS = Payment that should be settled via a net settlement system, if available → RTGS = Payment that should be settled via a real time gross settlement system, if available
				This field may be repeated.
M	32B	Currency/Transaction Amount	3!a15d	Specifies the currency and the amount to be transferred, subject to deduction for receiver's / beneficiary bank's charges if field 71A is BEN or SHA.
0	50a	Instructing Party	C or L	See tag 50a in sequence A.
0	50a	Ordering Customer	G, H or F	See tag 50a in sequence A.
(M for SEPA)	52a	Account Servicing Institution	A or C	See tag 52a in sequence A.
0	56a	Intermediary	A ,C or D	Specifies the financial institution between the receiver and the account with institution, through which the transaction must pass. Format: :56A: 11 Character for BIC-address of intermediary bank UBS only supports option A



Status	Tag	Field Name	Content/ Options	Comments
0	57A	Account with Institution	A,C or D	Specifies the financial institution, when other than the receiver, which services the account for the beneficiary customer. Format: :57A: 11 character for BIC-Address of beneficiary's bank :57D: Name and Address of beneficiary's bank :57D: Country code, bank code and branch code for ACH processing in UBS AG Hong Kong Branch Examples: :57A:BK22CHGGXXX :57D:CREDIT SUISSE (SCHWEIZ) AG PARADEPLATZ 8 8070 ZUERICH :57D://HK250390
M	59a	Beneficiary	No letter [/34x] 4*35x	Identifies the beneficiary. **As of November 2026 only option F is supported.** Account Name & Address When the account is with UBS, the account numbers may be IBAN or structured into the following three parts: Domestic clearing number: 3 digits (optional) account number: 5 to 8 digits or alphabetic letters additional information: 2 digits or alphabetic letters and 1 optional alphabetic letter or 1 digit Additionally the 21 digit account number format can be used. Examples: :59:/CHYY00231231nnnnnn02Y :59:/231-nnnnnnn.02Y :59:/231-nnnnnnnnn02O0000Y
			F [/34x] 4*(1!n/33x)	As of November 2026 only option F is supported. Account Number/Name and Address For example please see chapter 4.2



Status	Tag	Field Name	Content/ Options	Comments
0	70	Remittance Information	4*35x	Specifies details of the individual transaction which are to be transmitted to the beneficiary customer. For QR payments in UBS Switzerland AG with QRR (QR-Reference) Line 1: /QRR/X(27) (In combination with QR-IBAN in Tag 59a = mandatory) Example: :70:/QRR/000000000000000000000000123457 For QR payments in UBS Switzerland AG with SCOR (Creditor Reference): Line 1: /SCOR/X(25) (Only in combination with IBAN/proprietary account number in Tag 59a = mandatory) Example: :70:/SCOR/RF18000000000539007547034 For example please see chapter 4.4 Remark: UBS recommends the usage of the pain.001 format for QRR orders instead of MT 101, because there is the risk of truncation or non STP processing. For ACH payments in UBS AG Hong Kong and Singapore Branch: Enter the ACH transaction code and/or preferred reference. Example for UBS AG Singapore Branch: :70:SALA/SALARY PAYMENT Example for UBS AG Hong Kong Branch: :70:SALA/SALARY PAYMENT Example for UBS AG Hong Kong Branch: :70:21/SUNDRY CREDIT
0	77B	Regulatory Reporting	3*35x	Specifies codes for statutory and/or regulatory information required by the authorities in the country of the receiver or the sender/originating customer. This optional field will not be processed by UBS
0	33B	Currency/Original Ordered Amount	3!a15d	This field specifies the original currency and amount as specified by the ordering customer, when different from the transaction currency and the amount specified in Field 32B. This optional field will not be processed by UBS



Status	Tag	Field Name	Content/ Options	Comments
М	71A	Details of Charges	3!a OUR, SHA, BEN	This field specifies which party will bear the applicable charges for the subsequent transfer of funds.
			52.1	:71A:OUR All transaction charges are to be borne by the ordering customer.
				:71A:SHA All transaction charges other than the charges of the Financial Institution servicing the ordering customer account are borne by the beneficiary customer.
				:71A:BEN All transaction charges are to be borne by the beneficiary customer.
0	25A	Charges Account	/34x	Specifies the ordering customer's account no. to which applicable transaction charges should be separately applied.
				This optional field will not be processed by UBS
Ο	36	Exchange Rate	12d	This field specifies the Exchange Rate to be used, by the ordering customer/instructing party, when converting the original ordered amount to the transaction amount.
				This optional field will not be processed by UBS



4. Examples

4.1. Example of an MT 101

Identifier	Value
Sender	BANKCHZHXXX
Message type	101
Receiver	UBSWCHZH80A
Message text	
Sender's reference	:20:FILEREF1
Ordering customer	:50H:/CHXX00230230nnnnnn01X 1/DEBTOR AND CO. 2/STREET 3 3/CH/CITY, 8000 SWITZERLAND
Requested execution date	:30:201208
Transaction reference	:21:TRANSREF1
Currency/transaction amount	:32B:CHF12500,
Beneficiary	:59:/CHYY00231231nnnnnn02Y JOHN CREDITOR, TOWN
Details of charges	:71A:OUR
End of message text/trailer	



4.2. Example of a MT 101 with structured address fields

Identifier	Value
Sender	CORPCHZHXXX
Message type	101
Receiver	UBSWCHZH80A
Message text	
Sender's reference	:20:FILEREF1
Ordering customer	:50F:/CHXX00230230nnnnnn01X 1/DEBTOR AND CO. 2/STREET 3 3/CH/CITY, 8000 4/19720830
Account Servicing Institution	:52A: BK22CHGGXXX
Requested execution date	:30:201214
Transaction reference	:21:TRANSREF1
Currency/transaction amount	:32B:CHF12500,
Beneficiary	59F:/CHYY00231231nnnnnn02Y 1/MR. CREDITOR 2/EXAMPLE STREET 6 3/CH/TOWN
Details of charges	:71A:OUR
End of message text/trailer	

Remark:

UBS strongly recommends to use Option F with subfields for Tag 50 and 59. Please always provide code 3 with Country (as ISO code) and Town.



4.3. Example of a EQUI payment in UBS Switzerland AG

Identifier	Value
Sender	CORPCHZHXXX
Message type	101
Receiver	UBSWSGSGXXX
Message text	
Sender's reference	:20:FILEREF1
Ordering customer	:50H:/CHXX00230230nnnnnn01X DEBTOR AND CO. STREET 3 8000 CITY SWITZERLAND
Requested execution date	:30:201208
Transaction reference	:21:TRANSREF1
Instruction Code	:23E:EQUI
Currency/transaction amount	:32B:USD0,
Account with Institution	:57A:BK11SGSGXXX
Beneficiary	:59:/987654 JOHN CREDITOR, TOWN
Remittance information	:70:EQUI PAYMENT
Currency/Original Ordered Amount	CHF1000,00
Details of charges	:71A:SHA
End of message text/trailer	



4.4. Example of a QR Payment in UBS Switzerland AG with SCORE (Creditor Reference)

Identifier	Value
Sender	CORPCHZHXXX
Message type	101
Receiver	UBSWCHZH80A
Message text	
Sender's reference	:20:FILEREF1
Ordering customer	:50H:/CHXX00230230nnnnnn01X DEBTOR AND CO. STREET 3 8000 CITY SWITZERLAND
Account Servicing Institution	:52A:UBSWCHZH80A
Requested execution date	:30:201208
Transaction reference	:21:TRANSREF1
Currency/transaction amount	:32B: EUR 12500,
Account with Institution	:57A:BK22CHGGXXX
Beneficiary	:59:/CHYY00231231nnnnn02Y JOHN CREDITOR, TOWN
Remittance information	:70:/SCOR/RF1800000000539007547034
Details of charges	:71A:SHA
End of message text/trailer	

Remark:

UBS recommends the usage of the pain.001 format for QRR orders instead of MT 101, because there is the risk of truncation or non STP processing.



4.5. Example of a SEPA Payment in UBS Switzerland AG

Identifier	Value
Sender	CORPCHZHXXX
Message type	101
Receiver	UBSWCHZH80A
Message text	
Sender's reference	:20:FILEREF1
Ordering customer	:50H:/CHXX00230230nnnnnn01X DOBTOR AND CO. STREET 3 8000 CITY SWITZERLAND
Account Servicing Institution	:52A:UBSWCHZH80A
Requested execution date	:30:201208
Transaction reference	:21:TRANSREF1
Currency/transaction amount	:32B: EUR 12500,
Account with Institution	:57A:BK22CHGGXXX
Beneficiary	:59:/CHYY00231231nnnnnn02Y JOHN CREDITOR, TOWN
Details of charges	:71A:SHA
End of message text/trailer	



4.6. Example of an ACH payment in UBS AG Hong Kong Branch

Identifier	Value
Sender	CORPCHZHXXX
Message type	101
Receiver	UBSWHKHHXXX
Message text	
Sender's reference	:20:FILEREF1
Ordering customer	:50H:/0530000nnnnnn010000A DEBTOR AND CO. 52/ STREET 3 CITY HONG KONG
Requested execution date	:30:201208
Transaction reference	:21:TRANSREF1
Currency/transaction amount	:32B: HKD 12500,
Account with Institution	:57D://HK250390 Note: Example for bank code and branch code of Citibank Hong Kong
Beneficiary	:59:/987654 JOHN CREDITOR, TOWN
Remittance information	:70:21/SUNDRY CREDIT Note: ACH transaction code and/or preferred reference
Details of charges	:71A:SHA
End of message text/trailer	



4.7. Example of an ACH payment in UBS AG Singapore Branch

Identifier	Value
Sender	CORPCHZHXXX
Message type	101
Receiver	UBSWSGSGXXX
Message text	
Sender's reference	:20:FILEREF1
Ordering customer	:50H:/05460000nnnnnn010000A DEBTOR AND CO. 52/ STREET 3 CITY
	SINGAPORE
Requested execution date	:30:201208
Transaction reference	:21:TRANSREF1
Currency/transaction amount	:32B: SGD 12500,
Account with Institution	:57A:BK11SGSGXXX
Beneficiary	:59:/987654 JOHN CREDITOR, TOWN
Remittance information	:70:SALA/SALARY PAYMENT
Details of charges	:71A:SHA
End of message text/trailer	



4.8. Example of a RTGS payment in UBS AG Hong Kong / Singapore Branch

Identifier	Value
Sender	CORPCHZHXXX
Message type	101
Receiver	UBSWSGSGXXX or UBSWHKHHXXX
Message text	
Sender's reference	:20:FILEREF1
Ordering customer	:50H:/05460000nnnnnn010000A
	DEBTOR AND CO.
	52/ STREET 3
	CITY
	SINGAPORE
Requested execution date	:30:201208
Transaction reference	:21:TRANSREF1
Instruction Code	:23E:RTGS
Currency/transaction amount	:32B: SGD 12500,
Account with Institution	:57A:BK22SGSGXXX
Beneficiary	:59:/456123456789
	JOHN CREDITOR, TOWN
Details of charges	:71A:SHA
End of message text/trailer	



5. Contact

5.1. UBS KeyPort Hotline for UBS Switzerland AG

The UBS KeyPort Hotline can answer any operational questions you may have and help to clarify and clear up any banking problems.

Telephone: +41-848 807 848
Email: sh-keyport@ubs.com
8:00 CET - 17:00 CET

5.2. UBS SWIFT for Corporates for UBS Switzerland AG

The UBS KeyPort Hotline can answer any operational questions you may have and help to clarify and clear up any banking problems.

 Telephone:
 +41-848 807 848

 Email:
 sfc-support@ubs.com

 Office hours:
 8:00 CET – 17:00 CET

5.3. Payment Services for UBS AG Hong Kong Branch and UBS AG Singapore Branch

The payments team in Singapore can help to clarify specific questions related to local payment processing via RTGS and ACH in Hong Kong and Singapore.

Telephone: +65-64-955 555 (choose option 2)
Email: sh-payments-services@ubs.com
9:00 SGT/HKT – 17:30 SGT/HKT